



MATT PHILPOTT

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## ABOUT MATT

Matt Philpott is the Director for Enterprise Services at the UK Home Office, leading a robust team of over 800 civil servants in bolstering the nation's critical infrastructure. With 6 years in public service and a wealth of private sector expertise, Matt's strategic prowess in tech and service operations is unparalleled.

His academic achievements include an MA from the University of Portsmouth, complemented by fellowships with the BCS, IET, and CMI. Matt's dedication extends to volunteering with St John Ambulance, showcasing his commitment to the UK's leading First Aid charity.

## SPEAKING EVENTS



## TOPICS

### How CPR saves lives and IT incidents // 30/60 minutes

Mixed in with some mind-bending tricks and insight into your brain we look at how the approach to saving lives with CPR can give us an insight to how we run incidents or work with teams to solve problems. There are 5 things we need to consider when trying to get the best out of our any team, either as a leader or team member. We take a look at each of them and how knowing about it can change the way you manage an incident and save a life.

### Using Dashboard Insights to drive better outcomes: A view from the customer // 30 minutes

From the CIO's perspective, gain strategic decision-making capabilities to identify operational risk and areas of focus. For product owners, streamline project monitoring and enhance collaboration with stakeholders. Embrace gamification elements to instil a culture of achievement and competition among teams. To business users, ServiceNow dashboards provide a clear and real-time view, ensuring IT performs right down to the individual eGate.

### Cyber Simulator // 60 minutes

Experience the Cyber Simulator, where you assume the role of IT leadership at the Department of Monetary Affairs. This session follows the 7 stages of the cyber kill chain, using research from the US Department of Homeland Security and real-life examples. Participants vote real-time on critical decisions, facing the consequences of a simulated ransomware attack. This immersive exercise offers a hands-on understanding of managing cyber incidents in a high-stakes environment.

### How to survive a Major IT Outage: Learning from real world disasters // 30/60 minutes

Explore strategies for enhancing management during major IT incidents. Learn to establish clear roles and effective triage strategies, akin to managing large scale medical incidents. Gain practical insights into prioritising and resolving issues swiftly and effectively. Whether you're a team leader or involved in incident response, acquire the skills needed to improve survival outcomes in IT emergencies.

